

## FINANCIAL POLICY

We are committed to providing you with the best possible care and we are pleased to discuss our professional fees with you at any time. Our fees are reasonable and customary in accordance with other specialists' offices in this area. In case of financial hardship, please make financial arrangements with the Business Office prior to being seen.

#### YOUR RESPONSIBILITIES

- KNOW whether your provider contracts with your plan. A list of insurance companies with whom we participate is on the Patient Forms page of <a href="www.uticaobgyn.com">www.uticaobgyn.com</a>. IT IS YOUR RESPONSIBILITY to call your insurance company to ensure our provider is contracted with your particular insurance plan. <a href="If the provider is not contracted with your insurance company and you want to be seen anyway, please be prepared to pay for services at the time of your visit.">the time of your visit</a>. We will provide you a copy of your bill to file with your insurance company for reimbursement or we can directly file your claim as a courtesy. We try to verify insurance benefits before your appointment, however OUR OFFICE IS NOT RESPONSIBLE FOR YOUR INSURANCE COVERAGE. You may get better benefits with a referral or a prior authorization. <a href="Please check your insurance benefits">Please check your insurance benefits</a>. If our provider refers you to another provider, IT IS YOUR RESPONSIBILITY to make sure that provider is also on your insurance plan. If our provider orders lab tests deemed to be in your best medical interest, IT IS YOUR RESPONSIBILITY to check with your insurance company about insurance coverage and/or out-of-pocket costs you may be required to pay.
- INFORM us <u>PRIOR TO YOUR APPOINTMENT</u> if you have a change in insurance company(ies) or insurance plan(s). Many insurance companies have deadlines for timely filing of claims. If we have inaccurate information at the time of service, you may be responsible for payment in full for all services rendered.
- BRING your insurance card and photo ID to all your appointments
- PAY co-pay, deductible, co-insurance, or self-pay amounts when checking in for appointments. Parents or legal guardians of underage patients are responsible for paying fees incurred. Outstanding balances are due within thirty (30) days of the statement date, or within thirty (30) days of the last insurance payment noted on the statement, whichever is later. We accept Visa, MasterCard, Discover, American Express, debit cards, cash, personal checks (with photo ID) and for your convenience you may pay your provider using Xpress-pay from our website at www.uticaobgyn.com
- **ADVISE** us two (2) business days in advance if you cannot keep your appointment. As a courtesy, we try to provide reminder calls, emails, and texts; however, knowing your appointment date and time is your responsibility. If you cannot attend your appointment, you may leave a voicemail in our general mailbox if you cannot reach us during business hours. Missing appointments may lead to your dismissal from our practice.
- **ARRIVE** promptly for your appointment, meaning at least 10 minutes in advance to allow for check-in or 30 minutes in advance to complete required paperwork. See the Patient Forms page of <a href="www.uticaobgyn.com">www.uticaobgyn.com</a> and save appointment processing time by bringing completed paperwork to your appointment. You may be asked to reschedule if you are late to an appointment.

### **OUR OFFICE'S POLICIES AND RESPONSIBILITIES**

#### FEES / PAYMENTS / INSURANCE

- 1. As a courtesy, we will directly bill your insurance company for services rendered, but you are ultimately responsible for payment for deductibles, co-payments, co-insurance, percentages, non-covered services, services rendered without proper referral authorization, or denied services.
- 2. We bill services rendered to you accurately and will not change diagnosis codes to get your claim paid. This action is illegal. <u>If your insurance does not cover certain procedures or office visits, this dispute remains between you and your insurance company.</u>

- 3. If you (or, in the case of minor patients, your parent or legal guardian) do not pay required amounts at the time of your appointment, we may ask you to reschedule. Continued refusal to respect the physician/patient relationship by paying for services in accordance with the practice's financial policies may result in our practice discharging you as a patient. You will receive a written letter of discharge and have sufficient time to secure services of another provider.
- 4. RETURNED CHECK POLICY: If your check is returned for insufficient or held funds, you will be charged a \$40.00 fee in addition to the balance due. Additional appointments will not be scheduled until your account balance is paid in full. Your account may be submitted immediately for collection if you do not make payment arrangements with our Business Office upon being notified of insufficient funds.
- 5. COLLECTION: Balances that reach 90 days past due may be sent to our attorney for collection. If sent to our attorney, you would be financially responsible for all collection and legal fees our office incurs through the process used to collect the delinquent balance. Please remember, your account can legally be turned to our attorney the day it is due. We want to avoid this and are willing to make payment arrangements with you.

#### **APPOINTMENTS POLICY - Cancellations and Missed Appointments**

- 1. Your time and ours is valuable. Scheduled appointment time is reserved just for you. We make every effort to work efficiently while providing you sufficient time with our providers so that you receive outstanding medical care.
- 2. We understand that occasionally circumstances may prevent you from contacting us to cancel or reschedule your appointment, and we do not charge you for rare occurrences. However, missed appointments prevent other patients from having your appointment slot and reduce efficiency of our providers.
- 3. MISSED appointments (when you do not contact us 48 hours in advance to cancel or reschedule your appointment), will result in a \$25.00 administrative missed appointment fee *that must be paid before we will schedule* additional appointments for you.
- 4. Excessive missed appointments (two (2) or more during a three (3) month period) may result in our practice dismissing you as a patient. Your health is important to us and we cannot provide proper medical care to patients not attending appointments. You will receive a written letter of dismissal and will have sufficient time to secure services of another provider.

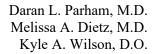
## MEDICAL RECORDS, FMLA, WIC OR OTHER FORMS

We are happy to assist you by completing healthcare-related forms and ask that you understand that doing so does take time from our providers and staff.

- 1. There is an administrative fee of \$30.00 (payable in advance) for completion of each set of forms.
- 2. You will need to complete your portion of the forms and allow at least ten (10) business days after payment of the administrative fee and our receipt of the forms for completion of FMLA, WIC, Disability, or Return to Work forms. We will complete forms as quickly as possible. A form required for the completion of your forms is available on the Patient Forms page of <a href="www.uticaobgyn.com">www.uticaobgyn.com</a> or from Front Office staff.
- **3.** Medical records authorization forms permitting us to send and/or receive your protected health information are on the Patient Forms page of <a href="www.uticaobgyn.com">www.uticaobgyn.com</a> or available from Front Office staff.

I have read, understand and agree to the above policies. I authorize treatment of the patient named below and agree to pay all fees and charges for such treatment. Charges shown on statements are considered to be correct unless written notification is received via certified mail within 30 days of the statement date. I agree to pay all charges in accordance with the practice's policies and procedures. I agree to assign my insurance benefits to Utica Women's Specialists and the providers therein, if applicable.

Signature of Patient or Legal Representative	Date
Printed Name of Patient or Legal Representative	Responsible Party Name (if different than patient)





				PAIIE		KEGI	STRATION FORM	
LAST NAME		FIRS	ΓNAME				MI	
Address		<u>I</u>	City			State	Zip	
Home Phone		Work				Cell		
SSN#		Da	ite of Birtl	h	Age		Marital Status	
Email Address							M S W D	
EMPLOYMEN				Occupation				
Employed Student Self-En Patient Employer	<u>iployed</u> Retired	Oth	ier	Patient Employer	Phone			
Spouse's Name				Spouse Cell Phone				
-								
Spouse's Employer				Spouse's Employer	rnone			
EMERGENCY CONTACT: NAM	ME AND PHONE	E OF C	LOSEST	RELATIVE NOT	Γ LIVINO	G WITH	YOU.	
Name			Phone				Relationship	
Table III	F 37	,	T.				Y N	
Ethnicity: Hispanic or			N		Sn	noker:	Y N	
Current Pharmacy Name	Address					Phone		
	·							
REFERRING DOCTOR  Name				Phone				
Name				1 none				
INSURANCE INFORMATION								
Primary Insurance				Secondary Insurar	ıce			
Company Name				Company Name				
Policy Holder				Policy Holder				
Policy Holder Date of Birth				Policy Holder Date of Birth				
-								
Policy Holder SSN#		Policy Holder SSN#						
Employer				Employer				
ID#	Group#			ID#		-	Group #	
Specialists, LLC to furnish info physician(s) all payments for m unpaid balance, regardless of ins	rmation to my ledical services urance coverage	insura render	nce carri	ier(s) concerning yself or my depe	my illne endents.	ess and t	I hereby authorize Utica Women's treatment, and thereby assign to the stand that I am responsible for any	
Date Signature of Patier				nt or Legal Guardi	ian			

Daran L. Parham, M.D. Melissa A. Dietz, M.D. Kyle A. Wilson, D.O.



# PATIENT HISTORY

Name								Age	]	Date	
Date of	ate of birth/Race							□ White		African	American
	Marital status: ☐ Single ☐ Married ☐ Widowed ☐ Divorced ☐ Other							☐ Hispanic ☐ Asian ☐ Other			
Addres	SS										
City								State	Zi <sub>]</sub>	p	
Cell Pl	none (	)_				Hom	ne Phon	e (	)		
Occup	ation										
Husba	nd/Domest	ic Par	tner					P	hone (	)	
Emerg	ency Conta	act					F	Phone (	)		
Date la	ast period	began	ı:/_	/	_ What	are you	using 1	for contrac	eption?		
What i	s the purpo	ose of	your visi	t?							
If you	have a spe	cific p	roblem, j	please des	cribe:						
How lo	ong have y	ou hac	l this pro	blem?							
Have y	ou consul	ted any	one else	? □ Yes	□ No	Whom?					
Descri	be any pre	vious t	esting ar	nd/or treati	ments:						
How d	id you hea	r abou	t us? □	Primary C	Care Physi	ician (PC	CP) 🗆	Internet/Pu	blication	n □ Frie	nd 🗆 Other
If you were referred by your PCP or friend, please list:											
Would	Name Telephone  Would you accept a blood transfusion to save your life?   Name Telephone										
OBSTETRICAL HISTORY  □ No pregnancies											
	Please list pregnancies, miscarriages and terminations from past to current (use a separate piece of paper if more space is needed):										
Date	Length of Pregnancy (in weeks)	D&C	Type of Delivery (V, C/S)	Anesthesia (Y/N)	Place of Delivery	Preterm Labor (Y/N)	Perinata Mortali (Y/N)	Intant	Weight	Any	complications?

Date	Length of Pregnancy (in weeks)	D&C	Type of Delivery (V, C/S)	Anesthesia (Y/N)	Place of Delivery	Preterm Labor (Y/N)	Perinatal Mortality (Y/N)	Infant Sex	Weight	Any complications?

# PAST MEDICAL HISTORY

☐ No significant past medical history

Have you ever had any of the following	ng? If yes, please indicate date and to	reatment:						
☐ Diabetes/Diabetes of Pregnancy ☐ High Blood Pressure ☐ Cancer ☐ Stroke ☐ Heart Trouble ☐ Arthritis/gout ☐ Epilepsy/Seizures ☐ Blood clots, phlebitis, DVTs ☐ Thyroid Disorder ☐ Hereditary Defects ☐ Blood Transfusions ☐ Psychiatric problems	☐ Allergies ☐ Anemia ☐ Anxiety disorders ☐ Asthma ☐ Bladder incontinence ☐ Chronic constipation ☐ Depression ☐ Gastritis/Gastric Ulcers ☐ Endometriosis ☐ Heart Disease ☐ Hepatitis A/B/C ☐ Ear, Nose or Throat problems	☐ Hemorrhoids ☐ Hiatal hernia/Acid reflux ☐ High Cholesterol ☐ HIV (AIDS) ☐ Irritable bowel syndrome ☐ Kidney Disease/Kidney stones ☐ Migraine headaches ☐ Mitral Valve Prolapse ☐ Osteoporosis ☐ Scoliosis ☐ Autoimmune disorder ☐ Tuberculosis						
	PAST SURGICAL AND HOSPITALIZATION HISTORY							
	No Previous Surgeries or Hospitalizat							
Do you have any history of the following? If yes, please give details and dates:  1. Cholecystectomy 2. Appendectomy 3. Hysterectomy 4. Oophorectomy 5. Cesarean Section 6. Tonsillectomy 7. Laparotomy 8. Wisdom Teeth 9. Other surgery								
Have you been hospitalized for any other reason than the surgeries listed above?   Yes  No  If yes, please give details and dates:								
Please list any allergies to <b>medications</b>								
Please list any <b>food</b> allergies (nuts, sl	nellfish, eggs, etc.)							
Any allergies to: ☐ Latex ☐ Adhesive/Tape ☐ Iodine ☐ Nickel ☐ Contrast Dye								

# MEDICATION HISTORY

Please list all current prescriptions and over-the-counter medications you currently take.

PRESCRIPTION	NS							
Name of Medication	Dosage (total mg	Number ) per day	Prescribing Doctor	Reason for medication	Side ef	fects?		
Wicarcation								
OVER THE CO	TIN TERROR	(EDICATIO		HEDDAY OD MAK	IN A CAMPAGE			
OVER-THE-CO	UNTERN	MEDICATIO	ons, vitamins,	HERBAL, OR NAT	URAL SUPPLE	MENTS		
		;	SOCIAL HIS	TORY				
Do you consume	alcohol?	☐ Yes ☐ No	□ Daily □ So	cially				
Do you currently	smoke? □	l Yes □ No	How many pack	s per day?	How many years	?		
Have you smoked	l in the pas	t? □ Yes □	☐ No How lor	ng ago did you quit?				
-	_		st? □ Yes □ N					
Do you consume								
Do you consume	carreine da	my: Lares	□ NO					
Do you identify a	s □ hetero	sexual   hor	nosexual   bisexu	ıal □ other				
FAMILY HISTORY  ☐ No known significant family history of heart disease (HD), cancer, high blood pressure (HTN), diabetes, or other serious illnesses								
<b>Family Member</b>								
	□Н		r Type		□HTN	☐ Diabetes		
	□Н		<b>71</b>		HTN	☐ Diabetes		
	□Н		r Type		HTN	□ Diabetes		
	□H	O ☐ Cance	r Type		□ HTN	☐ Diabetes		
		State of		Agoat				
	Age	Health	Medical Co	nditions Age at Death	Car	use		
Mother								
Father								
Brother								
Sister								
Spouse	1				ĺ			

# Complete this form if your visit is gynecological in nature. GYNECOLOGIC HISTORY

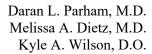
Name:							
Age your period began:							
Date of last Pap Smear:/							
Have you ever had an abnormal Pap smear? ☐ Yes ☐ No When?							
Have you been exposed to DES?							
How often does your period come? ☐ Not Applicable ☐ 21-30 days apart ☐ Greater than 40 days							
☐ Less than 20 days ☐ 30-40 days apart							
How many days do you normally flow? ☐ Less than 2 ☐ 2-7 days ☐ 7-10 days ☐ More than 10 days  Type of flow? ☐ Light ☐ Medium ☐ Heavy  Menstrual cramps? ☐ None ☐ Mild ☐ Moderate ☐ Severe  If yes, what do you take? Dosage?							
Do you require additional overnight protection? ☐ Yes ☐ No							
Do you stay in bed during your periods? ☐ Yes ☐ No							
Do you bleed or spot between periods? ☐ Yes ☐ No							
Do you bleed or spot after intercourse? ☐ Yes ☐ No							
Date of last mammogram?/							
Do you have pain during or after intercourse? ☐ Yes ☐ No Do you have any concerns with sexual function? ☐ Yes ☐ No							
What form of birth control do you use?							
☐ Birth Control Pills (Name) (Number of Mos/Yrs)							
□ IUD (Type/Insert Date) □ Rhythm/Natural Family Planning							
☐ Condoms/Foam/Suppositories ☐ Tubal Ligation							
☐ Menopause ☐ Vasectomy ☐ Hysterectomy							
□ Not sexually active □ Other							
Have you reached Menopause?							
Trouble sleeping?							
Have you ever taken hormone therapy? $\square$ Yes $\square$ No							
Medication taken Duration of treatment							
Reason for discontinuing therapy?							
Do you have a chronic vaginal discharge?   Yes   No							
Have you used any medication for the discharge? ☐ Yes ☐ No What?							
Have you been treated for a vaginal infection? ☐ Yes ☐ No							
YVII O							
What type? ☐ Yeast ☐ Chlamydia ☐ Pelvic Inflammatory Disease							
What type? ☐ Yeast ☐ Chlamydia ☐ Pelvic Inflammatory Disease ☐ Trichomonas ☐ Gardnerella ☐ Genital warts/HPV virus							
—							

Burning during urination? ☐ Yes ☐ No	Blood in urine? ☐ Yes ☐ No						
Urinary frequency? ☐ Yes ☐ No							
Do you get up at night to urinate? ☐ Yes ☐ No	How often?						
Do you wet yourself when you cough or laugh?	s 🗆 No						
Have you had a urinary tract infection? ☐ Yes ☐	No How often?						
When was your last UTI? Have	you seen an urologist? ☐ Yes ☐ No						
Are you in a relationship with someone who threatens you	or physically hurts you? ☐ Yes ☐ No						
Has anyone ever forced you to have sexual activities that made you feel uncomfortable? ☐ Yes ☐ No							

# Complete this form if your visit is obstetrical in nature. OBSTETRIC HISTORY

Name:								
What was the first of	day of you	ır last mens	strual cycl	e?				
Are your periods regular? ☐ Yes ☐ No								
What was the date of your positive pregnancy test?/								
Newborn's Physicia								
Do you have any hist	ory of the	following?	If yes, ple	ase give d	etails and dates:			
1. Diabetes of pregna	incy							
2. Trauma, violence	<del></del>							
3. Rh sensitized?								
4. Anesthesia probler	ns							<del> </del>
5. Abnormal Pap?	Treatment	t?						
o. Date of fast Pap_								
/. Abnormal snaped	a uterus							
8. Infertility								
9. Assisted reproduc	ction							
10. Blood Disorder/v	on Willebr	and's						
	FAM	IILY HI	ISTOR	Y FOR	R FATHER OF BA	ABY	Y	
Father of the baby _					Phone ( )			
						2000	~**	
☐ No known significant family history of heart disease (HD), cancer, high blood pressure (HTN), diabetes, or other serious illnesses								
Family Member								
·	□HD	☐ Cancer	Type				HTN	☐ Diabetes
	□HD	☐ Cancer					HTN	☐ Diabetes
	□HD	☐ Cancer					HTN	☐ Diabetes
		☐ Cancer					HTN	☐ Diabetes
		_ cancer	турс				.1111	<u> Diasetes</u>
Will you be 35 year	rs old or o	lder at the	time of de	elivery? [	☐ Yes ☐ No			
Does anyone in eith	ner family	have the fo	ollowing?					
Thalassemia?	•	□ Yes	□ No		Muscular dystrophy?		☐ Yes	□ No
Neural tube defects	?	□ Yes	□ No		Cystic fibrosis?		☐ Yes	□ No
Congenital heart de	efect	□ Yes	□ No		Huntington chorea?		☐ Yes	□ No
Down syndrome?		□ Yes	□ No		Mental retardation?		☐ Yes	□ No
Tay-Sachs?		□ Yes	□ No		Other inherited genetic	or		
Canavan disease?		□ Yes	□ No		chromosomal disorder	?	☐ Yes	□ No
Familial dysautonor	mia?	□ Yes	□ No		Maternal metabolic disc	rder		
Sickle cell?		□ Yes	□ No		(i.e. type 1 diabetes)?		☐ Yes	□ No
Hemophilia?		☐ Yes	□ No		Fragile X syndrome?		☐ Yes	□ No
Recurrent pregnancy loss or a stillbirth?   Yes  No								
Have you or the baby's father had any children with a birth defect not listed above? ☐ Yes ☐ No Type:								
Are there any medical Type:	-	•	•	_			No	

Do you live with someone that has Tuberculosis (TB) or have you been exposed to TB? ☐ Yes ☐ No Do you or your partner have genital herpes? ☐ Yes ☐ No Have you had a rash or viral illness since your last period? ☐ Yes ☐ No							
What type? ☐ Chlamydia ☐ Bacterial ☐ Trichomoniasis ☐ Gonorrhea	□ No □ Pelvic Inflammatory Disease □ HPV virus □ HSV virus						
What is your height? What is your usual weight?  Do you own cats?	What is your normal blood pressure?/						
Do you plan to have your tubes tied? ☐ Yes ☐	No No						
Are you in a relationship with someone who threatens you or physically hurts you?   Yes No Has anyone ever forced you to have sexual activities that made you feel uncomfortable?   Yes No							
Are you interest in prenatal testing for genetic diseases?	<ul> <li>□ Down Syndrome</li> <li>□ Spinal Muscular Atrophy</li> <li>□ Cystic Fibrosis</li> <li>□ Sickle Cell Disease</li> <li>□ Other</li> </ul>						





# CONSENT TO THE USE AND DISCLOSURE OF HEALTH INFORMATION FOR TREATMENT, PAYMENT OR HEALTHCARE OPERATIONS

I understand that as part of my healthcare, Utica Women's Specialists, LLC, Daran L. Parham, M.D., LLC, Melissa A. Dietz, M.D., LLC, and Kyle A. Wilson, D.O., LLC (hereinafter collectively referred to as "UWS") originate and maintain health records describing my health history, symptoms, examinations, test results, diagnoses, treatment, and any plans for future care or treatment. I further understand that this information serves as:

• A basis for planning my care and treatment;

Signature of Patient or Legal Representative

- A means of communication among the health professionals who contribute to my care;
- A source of information for applying my diagnosis and treatment information to my bill;
- A means for a third-party payer to verify that services were billed as actually provided, and;
- A tool for routine healthcare operations such as assessing quality and reviewing the competence of healthcare professionals.

I further understand and agree that this agreement to release information shall apply to all information accumulated up to this date and acquired in the future until such time as I shall revoke it in writing.

I understand that UWS has a PATIENT PRIVACY NOTICE that provides a more complete description of information uses and disclosures and that UWS has offered me a copy of such notice.

I understand that I have the right to request restrictions as to how my health information may be used or disclosed to carry out treatment, payment, or healthcare operations. By Oklahoma law, we are required to notify you that the information authorized for release may include records that may indicate the presence of communicable or non-communicable diseases. I understand that I must revoke this consent in writing, except to the extent the organization has already taken action in reliance thereon.

I AUTHORIZE UWS TO RELEASE MEDICAL INFORMATION REQUESTED BY INSURANCE COMPANIES WITH WHOM I HAVE COVERAGE OR ANY PUBLIC AGENTS SOLELY TO DETERMINE BENEFITS FOR SERVICES PROVIDED. FURTHER, IF ANOTHER PROVIDER'S OFFICE OR I VERBALLY, OR IN WRITING, REQUEST MEDICAL INFORMATION BE PROVIDED FOR THE PURPOSE OF COORDINATION OF CARE, I AUTHORIZE SAID INFORMATION TO BE RELEASED FOR THAT REASON. RELEASE OF INFORMATION FOR ANY OTHER PURPOSE WILL REQUIRE MY WRITTEN CONSENT OR THAT OF MY LEGAL REPRESENTATIVE.

I acknowledge that by supplying my personal contact information, I authorize UWS and/or its automated outreach and messaging service to contact me via phone call, voicemail, email and/or text message of appointment related information, balances due and other limited health-related information as permissible by law. I acknowledge that unauthorized parties may unlawfully intercept or access transmission of protected health information (PHI) despite commercially reasonable security efforts by UWS and third-party messaging services and that I shall not hold UWS or its business associates liable for any such unauthorized disclosure.

In addition to the releases outlined above, please indicate below, the persons/organizations to whom we may release

your health information:

Name \_\_\_\_\_\_ Relationship \_\_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_\_

I request the following restrictions to the use and/or disclosure of my health information: \_\_\_\_\_\_

Effective Date